

Auto Reload

NEW CHANGE CANCEL

1. Personal data :

Please only fill in information that is relevant to you. It is essential that you attach a copy of both sides of your ID card. KPN Group Belgium nv/sa may ask you to provide further information.

Mrs Mr Language: English French Dutch

Surname

Forename Date of birth

ID card number Lost or stolen ID card declaration

Type of card: ID card passport EU member residence card Foreign ID card

Nationality

Address: Street Nr Post box

Town Postal code

Telephone Fax

Email address*

User name (create one yourself for managing your account online)*

*You are not obliged to provide us with this information, but it will make your life easier: it allows us to send you a password with which you can modify, via the Internet, data relative to the Auto Reload that you ordered which includes: the amount of the top-up, the password, and the account number used for the direct debit.

I don't authorise the use of my electronic data for commercial purposes:

I accept that my data will also be used for direct marketing purposes by direct partners of KPN Group Belgium nv/sa:

Important: data of a personal nature, including electronic data, are stored in the KPN Group Belgium nv/sa database for the purpose of customer management, fraud prevention and the investigation of infringements, plus marketing and market research. The processing of this data is subject, among others, to the provisions of the Data Protection Act of 8 December 1992 and the Electronic Communications Act of 13 June 2005. The customer has the right to access and modify this data, in accordance with our General Terms and Conditions. The customer may freely object to use of his personal data for marketing and market research purposes.

2. Service :

mobile number	top-up amount				top-up on min. balance		top-up amount							top up monthly	
	or	or	or	or	or	or	top up weekly on specific date							or	or
	€5	€10	€15	€20	€	€	M	T	W	T	F	S	S	day	of each month
0 4 / <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
0 4 / <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
0 4 / <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
0 4 / <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

I confirm being informed that Auto Reload can only be used by mobile numbers operating using prepaid call credit. Orders received from mobile numbers with a subscription will not be processed.

3. Information concerning to direct debit : (based on the hypothesis that you choose to pay by direct debit and not by credit card)

I, the undersigned and the holder of the bank account that will be debited, hereby authorize Stichting Derdemgelden Liquix B.V. (KPN Group Belgium's e-payment provider), PO Box 37, 3020 Herent, to collect all automatic top-up amounts starting from today until this order has been explicitly revoked, by debiting the following account:

Bank account number :

I confirm being informed that the Auto Reload service can only commence once the aforementioned direct debit comes into force and that this may take around two weeks, depending on my financial institution.

4. Modification and termination of the service :

To stop the automatic top-ups, or to change the frequency or the amount, simply visit www.baseonline.be, click on "Manage your Auto Reload details" on the Auto Reload page and enter your login and the password that was sent to you by email following your registration. Make the necessary changes or delete your mobile phone number under "GSM details" to stop the service. You can also simply send us an e-mail to echannels@kpngroup.be clearly stating your request and we'll take care of it. If you don't have Internet access, you can visit a BASE shop or a Allo Telecom store where one of our staff will gladly make the necessary changes for you. If you have forgotten your password, simply send us an email on echannels@kpngroup.be or dial 1999 (free in Belgium) using your mobile phone or 0486191999 using any other telephone.

5. Signature :

By signing the present document, you declare that you have read, understand, and agree with the KPN group Belgium nv/sa General Terms and Conditions including specific conditions relative to the product/service that you ordered. The General Terms and Conditions including all specific conditions are available for consultation from KPN group Belgium nv/sa and their sales points. They may also be consulted online (www.kpngroup.be) and are available from authorised dealers. Only duly authorised persons are allowed to sign. By signing the present document you are also guaranteeing the accuracy and validity of any data and documents provided by yourself for the processing of your request.

Date: ____/____/____

Signature: (preceded by "Read and Approved")

Date: ____/____/____

Stamp BASE-shop/ALLO telecom salespoint:

Reserved for the bank :

Direct debit number

Identification number of the creditor

This demand is only valid when the sales point faxes it to 078 15 10 05 and if it is stamped by the BASE-shop/ Allo Telecom sales point concerned.



+ 10%
call credit*

Auto Reload: the automatic top-up.

Auto Reload allows you to top up your call credit automatically:

whenever you want: you decide when to top up (Sunday for example, or the fifth of every month, or when your call credit is at a minimum level)

for whoever you want: you can enjoy the benefits of Auto Reload yourself, or you can take advantage of them perhaps to keep an eye on your child's phone budget (for example, by predetermining one, and only one top-up on a preselected day of the month)

the amount you want: you can choose the amount you top up (5, 10, 15 or 20 euros)

and without any effort: once Auto Reload has been activated, everything is automatic, in fact you don't have to do a thing

and you also benefit from a permanent advantage:

- if you top up with the same amount ten times in succession using Auto Reload, you will receive an eleventh top-up free of charge for the same amount!
- every time you top up with a minimum of €10, you will receive 10% extra call credit

how can you enjoy this service?

1. If you have a bank account, all you need to do is:

- send the attached direct debit form to the address or fax number below:
Liquix b.v. - Postbus 37 - 3020 Heren - 078/15.10.05 or subscribe online at www.BASEonline.be.
Go to "top-up via Auto Reload," click on the link and register
- as soon as your direct debit comes into effect (this may take up to two weeks following your demand), your Auto Reload account will be registered and you will receive a PIN code with your bank statements. You will need this code to activate Auto Reload.
- this PIN code can be found on your bank statement under the following reference: payment 1 cent
- just send a free text message: AUTO followed by space and your PIN code (for ex. AUTO 12345) to 1913 and your Auto Reload account will be activated
- from this point on there's nothing else to worry about, you will be topped up automatically, as per your instructions, and payment will be settled by direct debit

2. If you have a credit card, all you need to do is:

- visit www.BASEonline.be
- go to "top-up via Auto Reload," click on the link and register
- you will receive the PIN code that will activate this service as soon as your registration comes into effect
- the PIN code will be sent to you by email
- just send a free text message: AUTO followed by space and your PIN code (for ex. AUTO 12345) to 1913 and your Auto Reload account will be activated
- from this point on there's nothing else to worry about, you will be topped up automatically, as per your instructions, and payment will be settled by credit card

If you have any questions, or if you would like to modify your Auto Reload account, please refer to point 4 overleaf. This will explain what you will need to do.